

Martin's Properties Covid-19 protocol for contractors visits:

In advance of the visit please let us know if your engineer answers yes to any of the following questions. If they do, we'll need to delay the appointment:

Do you have any symptoms of Coronavirus (a high temperature, dry cough, breathing difficulties, or loss of taste and smell)?

Have you been in close contact with anyone who has symptoms of Coronavirus?

Have you been advised to self-isolate by a doctor or Public Health England?

Have you recently returned from abroad where you are required to self-isolate on return?

Are you self-isolating?

If you do not respond to these questions, we will assume the answers are 'no' and the visit will go ahead. It is your responsibility to advise us if your employees attending our properties have symptoms of Covid-19/have been in contact with anyone who has symptoms or has tested positive/are self-isolating.

During the appointment

We advise the tenant to remain in a separate room to your employee/s during the visit, but please do ensure that your employee/s are wearing a [suitable face covering](#) for the duration of the visit.

- 2 metres social distancing should be adhered to at all times.
- Please only have the required number of employees attend for the job.
- Please sanitise hands and request occupants to sanitize common touch points after your visit.
- Our tenants have been informed you will wear a suitable face coverings for all appointments. They may request you also wear gloves or shoe coverings, so please ensure you have these available.
- We'll be allowing contractors to attend as long as they have sent us their Covid-19 risk assessments and/or have been provided our visit protocol.

In the event of an emergency, you would not need to maintain 2 metres social distancing.

Please note that whilst we will draw tenant's attention to their obligations under the Government guidelines, you allow your engineers into the properties at your own risk.